User story



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Project: Video call system

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| Versions | Date | Description |
| 0.1 | 12 Sep 23 | Initial document |
| 0.2 | 18 Sep 23 | Add explanation about the user story.  Add a bit more explanation about the estimation point system.  Fix user story 1 priority.  Fix user story 2 priority. |

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# Context

In general, user story is a brief story of the target user. What the user is going to do on the system. Its purpose is to convey an idea to everyone about the target user on the system for this project and the specific functionality they required. Please note that these aren’t the finalize version of the user story. New user story may be added as new discoveries or situations arises. The finalize version would be determined in the week leading up to the project’s completion.

Est pts is the estimation point. It ranges from 1 to 10 and is used to estimate the amount of time required to complete the user story. 1 rating is equal to 1 to 3 days and 10 rating is equal to 10 to 30 days. The point system for the minimum days is 1 x point amount. The maximum point is 3 x point amount.

Prior pts is the priority point. It starts from 1 and ends at 10. It is to rate which user story is important and must be done first. The higher the priority, the more important it is. 10 being the highest priority and 1 being the lowest priority.

Acceptance criteria is like the definition of done. Certain stuff needs to be done in the acceptance criteria for the user story to be done/ complete.

# User story 1

As an SVb employee, I want to make a video call to the retiree with a click of a button so that I don’t need to find and input the number.

Est pts: 1

Prior pts: 5

**Acceptance Criteria**

* The video call window should pop-up when the button is clicked.
* The button should be visible/ noticeable.

# User story 2

As an SVb employee, I want to make the video call in the appointment agenda form so that I don’t need to make the call in another tab, window, or form.

Est pts: 1

Prior pts: 5

**Acceptance Criteria**

* The video call button should be there when I’m in the appointment form/ window.

# User story 3

As an SVb employee, I want to make a video call using the PRAS desktop application so that everything that needs to be done for the retirees is done on the desktop application.

Est pts: 7

Prior pts: 10

**Acceptance Criteria**

* I can see the video call in real time.
* I can hear sound from the video call.
* They can hear me through the video call.

# User story 4

As an SVb employee, I want to have the records of when the video call is started and ended so that I don’t need to write it down somewhere in the PRAS application.

Est pts: 5

Prior pts: 6

**Acceptance Criteria**

* I can see the records of the video call in hour and date.
* I can see when the call has started and ended.

# User story 5

As an SVb employee, I can end the video call on the video so that I don’t need to end the video call on another form/ windows.

Est pts: 2

Prior pts: 7

**Acceptance Criteria**

* I can’t see the video call anymore.